







# **ICITAP Armenia Patrol Police Project**





#### ICITAP Program Background

- ICITAP First Engaged in 2003
- Program Suspended in 2011
- Resumed in 2020







Armenia History – 6,000 Years in Three Minutes



"They've Been Through A Lot"



**Seventy Years of Soviet Policing State Control Versus Public Service** 



#### Transition to Democracy



- Democracy with Corruption
- Increased Travel and Exposure
- Dissatisfaction with Authoritarians









#### 2018 Velvet Revolution











Key Reform Leaders

Amalya Hovsepyan

Artur Umrshatyan



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### Armenian Patrol Police Project





- Change Driven by Society and Public
- Discrepancy Between Democratic Society and Old Soviet Policing
- New Government is Responsive
- Low Crime Rate but Systemic Corruption
- Citizen Dissatisfaction
  - Quality
  - **Response Time**
  - **Accountability**
  - Integrity
  - Professionalism
  - **Up-to-Date Policing Methodology**
  - No Community Policing/"Protect and Serve"





#### Solutions

- Political Urgency
- International Best Models and Experience:
  - USA, Georgia, Ukraine
- Comprehensive and Systemic Police Reforms
- Patrol Police Selected









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#### **Obstacles**

- · COVID-19
- 44-day War with Azerbaijan and Post-War Crisis
- Snap Elections
- Resistance to Change Inside the Police





**Government Continues: No Cuts in Resources for Reform** 





#### International Partners

- United States Government
- European Union
- World Bank









- United Nations Development Program
- Civil Society Active Engagement







Results

- Legislation
- Structure
- Public Communication
- Recruitment
- Patrol Academy
- HR Police (appointments)
- 1300 Patrol Officers Currently in Service
- Police Training Officer Program (PTO)
- In-Service Training



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PTO and In-Service Training





