

# EVIDENCE BASED PROBLEM ORIENTED POLICING AWARD WINNERS

2013-2020



Year	District/ Service Centre & Awards	Submission
2019/ 2020	<p><b>Maori Pacific Ethnic Services</b> <i>Supreme Award winner</i></p> <p><i>Excellence in reducing harm at a national level</i></p>	<p><u><i>Te Pae Oranga</i></u> For over twenty years, Māori have been over-represented in the criminal justice system. In the twelve months to June 2019, Māori made up 38.1% of the unique offenders recorded by Police, while comprising approximately 16% of the general population. Further, nearly 60% of Māori who are apprehended, reoffend within the following twelve months. This indicated that the response to Māori offending – to prosecute – did not result in a reduction in reoffending and a totally different process was called for. In 2013/14, the first three iwi panels were set up in Gisborne, South Auckland and Lower Hutt. Iwi panels introduced the Māori values of manaakitanga and whakawhanaungatanga into the justice system. People were held to account for their offending, helped to address the harm caused and supported to access services that would help them onto a non-offending pathway. Evaluation was promising, and in 2017/18, a further eleven panels were established, and the original Christchurch Community Justice Panel brought into the Te Pae Oranga programme. The latest evaluations have shown that Te Pae Oranga (iwi panels) are effective for people of all genders, ethnicities and ages. There is a measurable reduction in harm from reoffending of 22.5%, making Te Pae Oranga a key contributor to achieving the Police target of a reduction in Māori reoffending by 25% by 2025.</p>
	<p><b>Counties Manukau District</b> <i>Excellence in reducing harm at a local/district level</i></p>	<p><u><i>Te Huringa o te Tai ngā Wāhine</i></u> In 2016 Counties Manukau East Police identified an increase in offending by young girls, particularly Maori and Pacific aged 14 -18 years. Local Youth Aid staff noted the lack of a suitable alternative action programme specifically for girls. They believed that these young girls had a significant role to play in families, schools and their communities and that by empowering them to make positive changes and this would also affect their friends, whanau and community. Youth Aid staff, in partnership with Otara Blue light, developed “Te Huringa o te Tai nga Wahine” (Turning the tide for young girls) programme and targeted predominantly Maori and Pacific young girls. This programme has developed over the past four years with the support of significant business partners (Vodafone and Skycity) and the local community since 2017. The aim was to build a positive framework for these girls to make positive life choices, to improve their and their friends and whanau’ life outcomes to reduce reoffending and victimisation of this group. Offending by young Maori and Pacific girls in the Counties Manukau East area has reduced 28% over 4 years and overall total reoffending for young girls over has reduced 33%.</p>
	<p><b>Central District</b> <i>Excellence in achieving collective impact</i></p>	<p><u><i>The Soul-way Project</i></u> In Levin, concerns were raised to the local Neighbourhood Policing Team (NPT) about two local parks that the community felt were dangerous, dark, full of graffiti and unsafe. This reflected the state of the local neighbourhood as many streets were unkempt. The NPT worked with the community to clean up the streets (remove rubbish, mow lawns, waterblast properties, clean windows and do gardening) and to engage with the community. BBQs were held, a Junior Neighbourhood Support was started at the local school and the community was asked what they would like to see improved. Local</p>

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2013-2020



agencies were unwilling to make changes to the unsafe parks, but with the help of the community one of the parks was cleaned up and new equipment installed. In the second park, events were held and free meals provided, and with support from local businesses a toilet, water fountain, BBQ, and pump track installed. The parks are now well-used, well-kept facilities with no vandalism or damage in the past six years and the area has regenerated.

**Northland District**  
*Excellence in the generation, application and development of evidence*

Te Ara Oranga

In Northland methamphetamine use, related crime and its associated social impact is severe – costing community, individuals and whānau significantly. The number of clients seeking treatment doubled over a 5 year period and increased 72 % over 3 years. Wastewater analysis showed that Whangārei in particular had a significantly higher than average incidence of methamphetamine use compared to other New Zealand locations and it was clear that many of these users were not getting treatment for their addiction making it difficult to change the path they were on. In response, in 2017 Te Ara Oranga methamphetamine demand reduction strategy was jointly launched by Northland DHB and NZ Police. Specialist Police staff and DHB experts were assigned to reduce the supply and demand for methamphetamine and associated harm by targeting dealers for enforcement action (e.g. search warrants, firearm seizure, arrests, drug tests of those on bail) and by referring identified users and whanau into health care, as a recovery treatment approach. Northland DHB developed a model of care to expand their own services, as well as those of Iwi, Primary Health Organisations and Non Government Organisations. TAO has promoted a change in the police culture and practice to address the cause of crime, implemented a new referral pathways and created a 24 – 48 hour response capability, identifies people at an earlier stage in their addiction cycle, is supported by Pou Whānau Connector roles (who work with whānau and provide assertive community outreach to engage those who are treatment avoidant) and has developed whānau and community’s groups, education programmes and positive action in the reduction of methamphetamine addiction in in Tai Tokerau. Methamphetamine admissions to Northland DHB's detox unit are now second only to alcohol and a number of individuals have reported successfully turning their life around.

2018

**National Organized Crime Group**  
*Supreme Award*  
*Excellence in Achieving Collective Impact*

Operation Notus

In March 2018 the National Organised Crime Group (NOCG) terminated Operation NOTUS across Kawerau. This was in response to Mongrel Mob Kawerau, who through their distribution of methamphetamine and cannabis over the previous three years, had impacted significantly on the local community with increasing volumes of drug use, violence and social deprivation apparent across the community. Analysis indicated the high level of Maori and population of Kawerau affected and also that there was a limited capacity by District resources to deal with the scale of offending and impact. NOCG led the investigation and appropriately engaged with Ngati Tūhoe and community leaders who were still sensitive to the Police actions of Operation 8. To lessen the impact of the termination, partner agencies were identified to enable wrap around services to the impacted families and community members. Enabling Tūhoe people to operate holistic services that focused on the wellbeing of community members, particularly women and children, was critical for Police trust and confidence. Bulk text and pamphlet drops post-termination created a window of opportunity for them to seek help. Subsequent impacts include reduced reported violence and offending, a significantly reduced omnipresence of the

# EVIDENCE BASED PROBLEM ORIENTED POLICING AWARD WINNERS

2013-2020



Mongrel Mob Kawerau in the town resulting in the community feeling safe and renewed trust and confidence in Police.

**Canterbury District**  
*Excellence in Reducing Harm from Crime*

*You Matter To Us*

The suburb of Linwood East in Christchurch is high in social deprivation and is over represented in both victimisation and offender statistics. An innovative model of practice was created with the aim of reducing social harm and impact on intergenerational change. The You Matter to Us Wellbeing Team was established and is made up of 18 partner agencies, both Government and NGO's which police co-led with the Ministry of Education. The team identifies vulnerable children between 0-5 years of age with the purpose of ensuring they are participating in early childhood education and have access to both health providers and social services. The You Matter to Us Vision – All children and their whanau have a sense of wellbeing and belonging, feel proud of their identity, language and culture and achieve their potential. This collaborative model of practice is at the heart of prevention and ground breaking in relation to social wellbeing practices.

**Waitematā District**  
*Excellence in Reducing Repeat Victimisation*

*Operation Tool*

Expansion across Tāmaki Makaurau has seen a significant increase in the number of construction sites and associated industry workers. In 2016 Waitematā District identified a trend of offending, noting that construction tools were being targeted on construction sites or in vehicles in 10-12% of the recorded thefts and burglaries. Intelligence revealed offenders deem these crimes to be low risk and high reward, with tools easily traded for cash or drugs. An initiative was developed to change the mind-set of the construction industry and make trading stolen tools more difficult. A model of ENGRAVE, RECORD, SECURE & REPORT was implemented through engagement with significant commercial partners, including Placemakers, Mitre10, Carters and Bunnings. The prevention message was spread through public events where Police engraved tradespersons' tools for free. A survey in 2018 showed that 54% of tradespeople were aware of the initiative, with 100% of those surveyed describing the same or increased level of trust and confidence in Police as a result of the initiative. Despite an 18% increase in building consents issued across Tāmaki Makaurau over this time Waitematā District only recorded a nominal increase in offences relating to construction tools.

**Counties Manukau District**  
*Excellence in Generation, Application and Development of Evidence*

*Fanau Lelei*

During 2016 there was a significant increase in child protection cases coming to the attention of Police in Counties Manukau District and across Auckland, in which Pacific were over-represented as both victims and offenders. Many of these cases involved parents who were genuinely remorseful but who lacked support to undertake changes in their approach to disciplining their children. A collaborative multi-faceted response was employed with the Tongan community, Oranga Tamariki, Ministry of Pacific People and the Ministry of Social Development. Tongan Police Officers visited 24 Tongan churches and presented to over 10,000 church goers with messaging, in Tongan, on positive parenting. The Vahefonua Methodist Charitable Trust procured a group of professionals to develop a parenting programme for Tongan families, which Police supported, including discussing child protection at the programme and spending time with the children. Social media videos were developed focussing on healthy, happy families which had a great viewing rate. Five cohorts of families have participated in the parenting programme. An evaluation found increased family wellbeing, awareness of family harm and dysfunction, increased confidence among parents, caregivers and children, decreased use of coercive parenting practices

# EVIDENCE BASED PROBLEM ORIENTED POLICING AWARD WINNERS

2013-2020



and harsh discipline, and improved child behaviour. It found sustainable improvements in family financial wellbeing and sustainable use of strengths-based, positive parenting, communication and interpersonal relationship management skills, tools and strategies.

2017

**Bay of Plenty**  
Supreme Award  
Winner

*Excellence in  
achieving  
collective impact*

*Tikanga based process to address Maori children and young people who fall into the justice process*

In 2010 Police and Tuhoē Hauora commenced Oho Ake. Oho Ake is aimed at Maori children and young people who fall into the justice system. It focuses on using a tikanga based process to reconnect children and young people with their identity, whakapapa, their whanau and wider whanau. The response has influenced Government Strategy through the youth Crime Action Plan 2013-2023. An independent review showed participants and whanau confirming that this was not only impacting reoffending, but trust and confidence with Police. The review showed that the majority of rangatahi had re-entered some form of education or work environment, parents had become more active in their child's life with a reduction in substance misuse, and all benefitted by reconnecting to tikanga and their whakapapa.

**Canterbury**  
*Excellence in  
reducing harm  
from crime*

*Have a Good One: Preventing Alcohol Related Harm from House Parties.*

A 2012 survey of Riccarton residents, combined with calls for service identified high levels of alcohol-related harm centred on university students and house parties. Analysis and discussion with residents and students identified the underlying causes as poor host responsibilities, social disconnection and tensions between residents, students and police. In collaboration with the wider community and other agencies, the Riccarton Neighbourhood Policing Team led a multi-faceted approach which included the implementation of the Good One Party Register and interventions to build community cohesion, promote positive engagement between students and residents, provide prevention information around parties, and reduce victimisation and calls to emergency services. As a result from 2012 to 2016, disorder and noise complaints decreased (35% and 11%) respectively as did Fire Service call outs to the Riccarton West area (95%). In addition, residents and students are more engaged with each other and trust and confidence in Police increased.

**Counties  
Manukau**  
*Excellence in  
reducing repeat  
victimisation*

*Operation Dukan-a retail engagement programme focussing on crime prevention*

In 2016 Counties Manukau District was subject to an increase in robbery and aggravated robbery offences at dairy and liquor retail outlets, some being carried out with an extreme violence, and weapons becoming more prevalent. This increased retailers' fear and anxiety, for the safety of their families, staff and themselves. Many retailers were of South Asian ethnicity and a large proportion of this group had little interaction with police and no crime prevention knowledge. Operation Dukan, was developed and implemented in response as an engagement programme. This involved a combination of crime prevention advice and resources. A whole of District approach was employed under the leadership of the Maori Pasifika Ethnic Services resulting in over 300 retailers visited by Operation Dukan staff chosen due for language skills and cultural knowledge of the South Asian community. Our assessment confirmed trust and confidence in Police increased, and for the many retailers who implemented recommended changes, a reduction in victimisation resulted.

# EVIDENCE BASED PROBLEM ORIENTED POLICING AWARD WINNERS

2013-2020



	<p><b>Waitematā</b> <i>Excellence in the generation, application and development of evidence</i></p>	<p><u><i>Project Auckland Transport Operations centre (ATOC)</i></u> The Auckland Motorway and Highway network covers 327km of roading infrastructure that carries over 300,000 vehicles daily. Congestion in Auckland is estimated to cost \$1.25 billion in lost productivity annually. The Auckland Transport Operations Centre (ATOC) monitors the motorway and highway network with 256 strategically placed closed circuit television (CCTV) allowing operators to view real time traffic flows, stoppage events and any other issues that affect the roading networks. It is essential communication between Police and NZTA is maintained to clear stoppages as effectively and efficiently as possible without compromising investigative requirements. Project ATOC was established to enable better liaison between Police and NZTA by embedding a sworn Police Liaison officer into the ATOC. The aim of the project is to improve the timeliness of the roading network recovery after a stoppage event and provide a balance in achieving Police and NZTA's respective priorities. The PLO position has improved real time command and control of police resources and provides operational support to NZTA via ATOC whilst utilising resources available to ATOC to prevent crime and crash incidents.</p>
<p>2016</p>	<p><b>Canterbury</b> <i>Supreme Award Winner</i></p> <p><i>Excellence in reducing repeat victimisation</i></p> <p><b>Waikato</b> <i>Excellence in reducing harm from crime</i></p> <p><b>Northland</b> <i>Excellence in achieving collective impact</i></p>	<p><u><i>Facilitating change in Male Perpetrators of Family violence</i></u> In 2010, North Canterbury Police recognised a gap in services to male perpetrators of domestic violence. A collaborative working party (including Police and government/nongovernment agencies, Aviva Family Violence Services) analysed the problem and developed 'Reach Out' to reduce the risk of violence reoffending. "Reach out" ensures that all men listed in police family violence reports who are not victims are contacted and engaged with to prevent further family violence occurrences within the family. A comprehensive evaluation was conducted of the services over a 12 month period. During this time no male that came into contact with Reach out had re-offended.</p> <p><u><i>Operation Daydream</i></u> In November 2015, the Waikato Organised Crime Squad terminated Operation Daydream across rural Waikato and Counties Manukau. This was in response to community concerns and intelligence regarding methamphetamine dealing and use in Eastern Waikato. Analysis indicated a lack of community awareness about the drug and the harms it causes. Educational material was distributed and town hall meetings organised to improve awareness, reduce further demand for methamphetamine, build community support and engagement, and increase trust and confidence. Using the prevention approach by engaging with drug users was also effective in terms of gaining a broader understanding of methamphetamine "environment", reducing demand and providing Intelligence opportunities.</p> <p><u><i>Community Safety initiative for the Kaitaia Community</i></u> The Te Hiku o Te Ika NPT has developed a number of collaborative approaches to prevent victimisation in the Kaitaia community, with an identified focus on Dishonesty offending. One of the successful community initiatives relates to using CCTV capability to its optimum, The initiative is supported by a three pillar approach where each pillar is essential in giving the system the ability to prevent harm before it occurs. The Kaitaia NPT have worked in partnership with the Far North safer Community council to develop a community owned, social enterprise security organisation "Total Security Management"</p>

# EVIDENCE BASED PROBLEM ORIENTED POLICING AWARD WINNERS

2013-2020



		(TSM). This organisation monitors the CCTV camera system and deploys patrols to any identified risk areas. The set-up of this organisation has been in partnership with WINZ, MSD, and Police and has created 9 new jobs for persons previously categorised as “long term unemployed”. Initial results look extremely promising.
2015	<p><b>Waikato</b> <i>Supreme Aware Winner</i></p> <p><i>Excellence in achieving collective impact</i></p> <p><b>Waitematā</b> <i>Excellence in reducing repeat victimisation</i></p> <p><b>Southern</b> <i>Excellence in reducing Harm from Crime</i></p>	<p><u><i>Safer Coromandel Summer</i></u> From 2011-2013, 35 people died on the Coromandel Peninsula in preventable circumstances (crashes, violence, suicide, and alcohol and drug abuse). Alcohol abuse was identified as a key driver to be addressed to reduce the level of harm. A multi-agency approach was employed which involved the development of a stringent local alcohol plan and a Facebook site to promote safety messaging and peer -to- peer communication. The Coromandel Peninsula is now much a safer environment-deaths have reduced by two thirds from the 2012 to 2013 holiday period, a reduction in alcohol induced offending has been noted along with a decrease in hospital emergency submissions.</p> <p><u><i>Victim Focus</i></u> Waitematā Police had for some time been challenged by their victim focus processes. Analysis revealed that although front line buy in and public counter inefficiencies were issues, the predominant problem was lack of understanding, accountability and multi-agency buy in around the process especially for Family Violence (FV) victims. A multi-faceted response including partnering with stakeholders, staff training, providing a wrap around service for family violence repeat victims and innovation via the DCC were all adopted. As a result, victim focus compliance has improved from 14% to 69 % and the number of repeat red victims has reduced.</p> <p><u><i>Operation Tiaki Taraiwa( Driver care)</i></u> The Southern District attracts a growing number of visitors, many of whom are choosing self-drive holidays. Increasing numbers of *555 calls to police concerning unsafe driving have been reported and serious and fatal crashes from unsafe driving have increased. Analysis identified the types of unsafe driving behaviour, risk days, times and locations. A joint response by Police and partner agencies has included targeting high risk times and locations by police, a range of road engineering, education and prevention activities. As a result, reported serious injury crash rates for the District over the summer period have decreased.</p>
2014	<b>Canterbury</b>	<p><u><i>Not in our Community</i></u> Phillipstown in Christchurch was known for its high crime rate. A Neighbourhood Policing Team was deployed to the area and gained an understanding of the environment to identify how alcohol, drugs and organised crime were enabling local offending. Using a variety of prevention initiatives including community engagement and education, coupled with enforcement, has led to a reduction of 28% in overall offending.</p>

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2013-2020



2013

Waitematā

*Kaipatiki Community Policing Project*

A project to address increasing dwelling burglaries in the Beach haven and Birkdale areas of Auckland's Northshore.