

*Nomination for the
Herman Goldstein Excellence
In Problem Solving Award*

96-21

P.O. James Schriever



The Kansas City, Missouri Police Department...

Rising to meet the needs of our community.

*Floyd O. Bartch
Chief of Police*

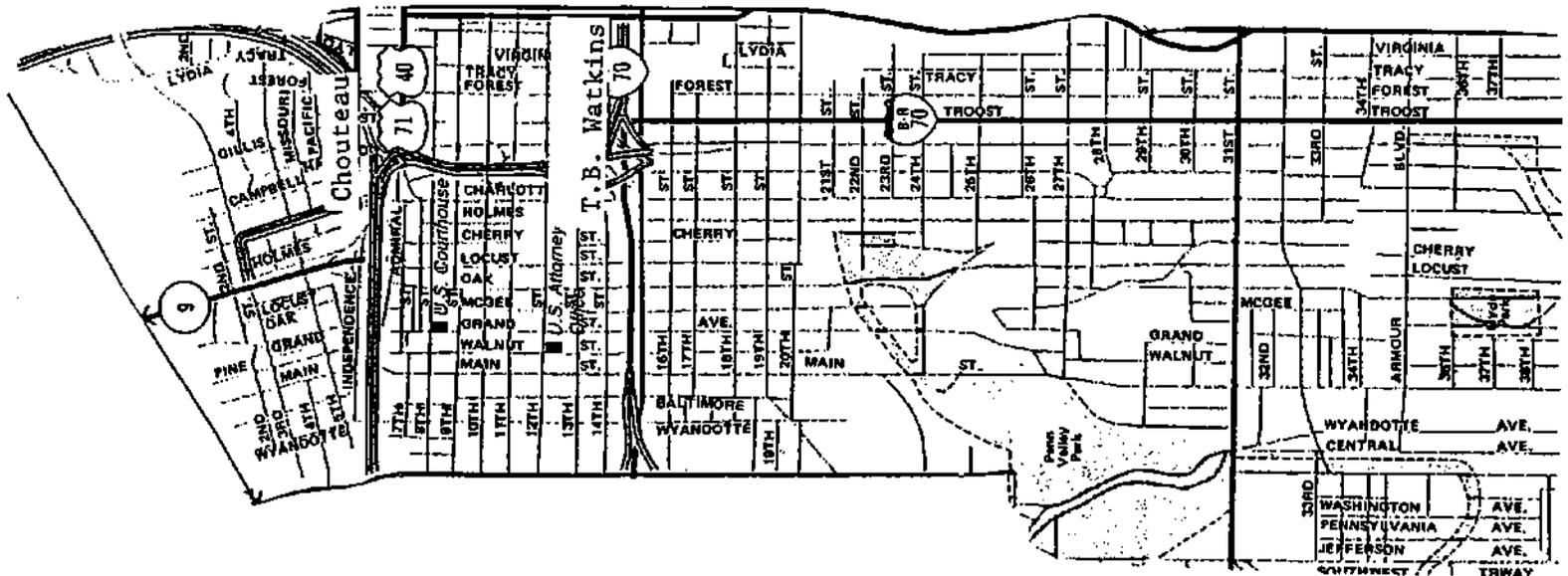
PREFACE

Radio 123's district at the Central Patrol Division of the Kansas City, Missouri Police Department is an approximate 84 square block radius area. The boundaries are Charlotte on the West, Paseo Boulevard on the East, 8th Street to the North and 23rd Street to the South.

This area evolved over time from residential into a mostly business/industrial area leaving single family residential structures and apartment buildings abandoned and in advanced stages of decay. In the heart of the district was Restart, a drug rehabilitation residential center. Within four blocks, to the east, is the City Union Mission, a refuge/help center for the homeless. Also within the district is a public park area located to the immediate south of Restart.

Radio 123's district became the breeding ground for heavy narcotics/prostitution activity which took hold and began to govern the fate of all who lived, worked, or came to the area.

P.O. James Schriever, an aggressive "street cop" at heart, attempted to combat this problem using the tradition methods of arrest and incarceration. Daily, he observed the same offenders return to the streets within his district, continuing to create havoc and perpetrate crimes openly and flagrantly with total disregard to the community and law enforcement. P.O. Schriever opted to address the issues impacting the community he served by using problem solving. The results of his effort are chronicled within the following documentation. P.O. Schriever found, through his efforts, that the best reward he could have anticipated or received was the overwhelming support and gratitude he received from the community that he served.



THE PASEO WEST COMMUNITY - KANSAS CITY, MISSOURI

Using scanning, the nature of the problem was identified as the high volume of narcotics/prostitution activity coupled with related crimes. Businesses were being burglarized and vandalized. Vehicles were being into broken daily for theft reasons. The perpetrators were determined to be outsiders coming into the community as well as the homeless and persons obtaining seeking treatment at a nearby drug/narcotics treatment facilities.

The problem was identified by evaluating the high rate of calls for service, officer observations and complaints from the community.

The problem was identified by the district officer, who in turn shared the information with his superiors. The community was also aware of the problem and began to register verbal and written complaints.

This project was selected because of the long term impact it had already had on the community and the predictable outcome, an escalating increase in violent crimes against persons living in or coming in to the community.

The initial level of diagnosis focused on the types of crimes being committed or observed, coupled with the victim types, and the types of people who lived in the community vs those who frequented the community.

The Paseo West is an area located in Kansas City, Missouri that has always plagued the Central Patrol Division as a source of high volume calls for service. To analyze the problem, the methods, data, and information used were the crime analysis, officer observations, citizen complaints, volume of calls for service and informant information.

The problem has been ongoing within the division, however truly came to impact the community within the last 1 1/2 years.

The parties involved in the problem were drug dealers/addicts who were motivated to make money which resulted in the buying of more drugs, crimes being committed. Prostitutes became involved to buy more drugs. Area businesses experienced an increase in crimes consisting of theft from autos, burglaries, street robberies, harassment from homeless, vandalization and assaults.

Harms that resulted were homicides involving narcotics transactions, citizens injured during robberies/burglaries, buildings being vandalized causing monetary loss, and the loss of business due to fear of being a crime victim.

Prior to the problem-solving project, the problem was dealt with through calls for service (reactive). Random disorganized projects were initiated but never followed through.

Analysis revealed the underlying causes and conditions that precipitated the problems to be the close proximity of a drug rehab facility, the availability of abandoned buildings for shelter, and businesses/community not wanting to get involved.

The analysis revealed that the problems affected everyone who worked, lived or passed through the Paseo West area. The nature of the problem was identified as outsiders bringing narcotics activity in to the area.

The situational information needed to better understand the problem was times of occurrence, location of occurrences, the geographical location of businesses, residences.

There were open discussions with the community at meetings to express concerns and relay the information concerning the narcotics activity. The officer and supervisor involved in the project was introduced and accessibility to them was established.

The range of possible response alternatives were limited due to lack of a residential community. Additionally, the aspect of using zero tolerance on an enforcement level was considered, however felt to be ineffective without the business community's involvement.

The responses used to address the problem were to get the community involved, initiate neighborhood clean-ups, proactive patrol assignments, targeting of abandoned houses/buildings for demolition, use of crime analysis information to track known subjects and their activity, informational bulletins, drug free zone signs, using Street Narcotics Unit for buy-busts, using Vice Unit for prostitution decoy operations, surveillance videos, news media involvement, use of Department of Immigration, use of Probation and Parole, developed contact lists to include prosecutors, building inspectors, development of "negative impact" lists of subjects who created negative impacts on the neighborhood by their presence which was distributed to businesses. Restart (drug rehab) and the City Union Mission for their privileges to be suspended, a "take back the park" program against drug dealers and homeless who "lived" in an adjoining park area.

A response was obtained by gaining the trust of the community and displaying dedication to solving the problem. Partnerships were developed between the City

Union Mission and Restart to rid each location of the criminal elements.

The communities evaluation was most important because they were being impacted negatively on a daily basis monetarily because of their crime losses and loss of business. The potential for effectiveness was important because in the long run it would save the department man hours expended on calls for service.

The project goal was to eradicate the criminal element negatively impacting the area thereby improving quality of life. The corresponding measurable objective was the reduction in the need for the police to respond to the area for calls for service.

The resources available to help solve the problem were the Street Narcotics Unit, the Vice Unit, use of area businesses for surveillance purposes, DART, COMBAT, City Dangerous Building Inspectors, U.S. Immigration, the community for intelligence information, and the news media.

Prior to implementing the plan, the community was advised of the plan and solicited for input. Statistical crime related research of the problem area was also conducted.

Difficulties encountered during the implementation were manpower shortages, high calls for service, low community response/involvement, City Union Mission, Restart, and a local church did not want to be strict and participate in ensuring laws were enforced.

Those who were involved in the problem were the Central Patrol Division, COMBAT, DART, Street Narcotics Unit, Vice Unit, U.S. Immigration, Dangerous Buildings Inspectors, the new media and the community.

The results included drug houses demolished, drug dealers arrest and incarcerated, cuban gang members were deported, probations and paroles revoked, properties posted for "No Trespassing", Zero Tolerance signs were developed jointly by the police department and the community, gang graffiti was removed, neighborhood clean ups were held, abandoned homes were refurbished or demolished, and over 250 offenders were arrested.

The methods of evaluation used were self-evaluation, community assessment/evaluation, calls for service and crime related statistics. Evaluations were conducted monthly for a period of six months.

The Paseo West Neighborhood Coalition and the Kansas City Missouri Police Department were involved in this evaluation process.

There were problems in implementing the response plan because a church in the problem area, Restart, and the City Union Mission were apprehensive about strict enforcement of laws causing a negative impact on their goals. Another problem was other officers in the sector were content to allow the initiating officer to "handle" the problem himself.

The lack of involvement by the church, City Union Mission and Restart was addressed by having the businesses put pressure on them. The other option given to them was to bring DART in to address the problem which might have resulted in their operations being closed down.

The response goals accomplished were reductions in calls for service, decreased prostitution/narcotics activity, suspects involved were identified and eliminated

themselves from the area to avoid arrest, abandoned houses/buildings were demolished. The community once again began to feel safe and returned to a public park in the heart of the area with their families.

The results were measured by the decrease in calls for service, decrease in actual crime occurring in the problem solving area, increase in arrests, success in getting abandoned buildings demolished, increase in community support and lack of evidence of displacement.

Had there been less manpower constraints, we could have implemented more pro-active patrols. More participation from other officers in the sector would have made the project move along faster.

There was initial concern about displacement, but when this began to occur, we expanded the boundaries of the problem solving area to contain and impact the problem.

The response will require continued monitoring and participation of all who were involved to ensure that it does not reoccur.

The problem solving initiative was initiated by P.O. James Schriever who's district it was.

Officer Schriever received training on Problem Oriented Policing at the academy as well as yearly in-service training on POP as well as problem solving training provided by Newport News, Virginia. P.O. Schriever was also provided with problem solving written materials obtained through PERF and BJA. He also had access to Herman Goldstein's Problem Oriented Policing and "Quantifying Quality in Policing". Sgt. Fleming, P.O. Schriever's supervisor, participated in a "site visit" to Portland

Oregon and had attended both the East Coast and West Coast Conferences on Community Policing in 1995.

Officers involved in problem solving could be recommended for department awards, however no special incentives were given. The personal incentive for P.O. Schriever was the pride of having made the area a safe place to live and conduct business.

Resources and guidelines used for this project were Problem Oriented Policing manuals, BJA-PERF handouts, and previous similar projects on a much smaller scale initiated by P.O. Schriever.

There were no issues or problems related to using the S.A.R.A. model on this project.

The general resource commitments involved were the time the officer committed to proactive assignments as well as time spent in contact with the community/businesses as opposed to answering calls for service. P.O. Schriever purchased a Polaroid camera and film and created a resource book at his own expense which contained photographs and suspect information. P.O. Schriever continued to work on the project at home while confined with pneumonia.

Resume

Resume
JAMES W. SCHRIEVER JR.

Schriever, James W. (Jr.)
1200 E. Linwood Blvd.
Kansas City, Missouri 64109

Appointed: September, 1985 (K.C.P.D. Detention Officer)
March, 1987 (Law Enforcement)

Present Assignment: Central Patrol Division
Watch II - 120 Sector

PERSONAL: Born: January 15, 1966 in Smithville, Missouri
Marital Status: Married

EDUCATION: North Kansas City High School

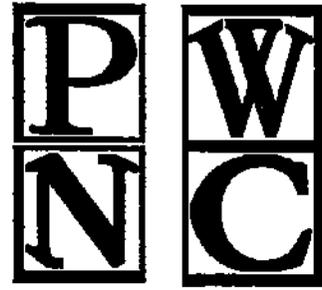
TRAINING: Field Training Officer (7 Years)
Hostage Negotiation Training
Problem Oriented Policing Training
Right Wing/Religious Group Training
Certified Radar Operator
Intoxilyzer Qualified
Field Drug Test Certified
Detective Training

AWARDS/COMMENDATIONS:

K.C.P.D. Lifesaving Award
K.C.P.D. Certificate of Commendation
K.C.P.D. Firearm Proficiency Award
K.C.P.D. Good Conduct Award
K.C.P.D. Safe Driving Award
V.F.W. Officer of the Year
KMBC 9 News - Medal of Valor Award
Eighteen Supervisory Notices
Twenty-Six Letters of Commendation
Four Letters of Appreciation
KMBC 9 News - Those Who Serve

Supporting

Documentation



**PASEO WEST NEIGHBORHOOD
COALITION**

August 7, 1996

Kansas City Police Department
Central Patrol
1200 East Linwood
Kansas City, Mo. 64109

Dear Sir:

The Paseo West Association would like to express our gratitude and thanks to Officer Jim Schriever. For years, we have watched as the neighborhood where "we live, work and worship has declined and been taken *owr* by the criminal element in the form of prostitution , drug dealing and criminal vandalism. For some time we felt like we battled alone the problems you encounter when you have a large amount of people walking around looking for money to feed their drug habit. Our businesses and residents accepted it as a way of life that you would see prostitutes every day walking up and down the street being picked up by scum. We accepted we would have to live with our trucks and cars being broken into or our car registrations ripped off of our license plates. We accepted as we left church or our businesses we would have to walk in groups for protection. We knew that the children who played in the park would have to play near drug dealers and prostitutes. We knew that the residents in this area were afraid to leave their homes at night.

What Officer Schriever did for us is help us take action along with his fellow officers. He helped us see we could do a lot more if we did not accept this as a way of life. He said if we pulled our group together and worked as **one unit** with the police we could show the drug dealers and prostitutes we would not accept them in our neighborhood. He suggested we pull together and make up a Paseo West Neighborhood Coalition Sign stating that we were a ZERO TOLERANCE AREA and we WOULD call the POLICE. The sign stated we would accept no drugs, no prostitution, no loitering, no trespassing, no alcohol, and no sleeping on the sidewalk. We will be putting up 100 of these signs all

PASEO WEST NEIGHBORHOOD COALITION
Kansas City, MO 64106
(816)474-8882 x210

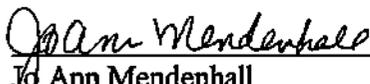
over our neighborhood. We will post them on fences, offices, churches and apartment buildings. We will take back our neighborhood and not live, work and worship in fear.

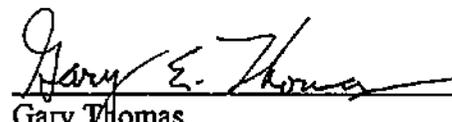
We know that with Officers Schriever's help and support along with all of the other good officers that patrol this neighborhood we have a good chance of accomplishing this. We do not hesitate to call the police if we see anything suspicious. We feel that the police are supporting us and we are supporting the police.

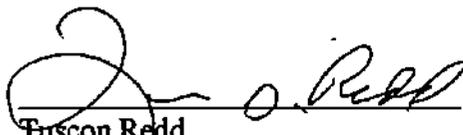
Officer Schriever also helped instigate the TAKE BACK OUR NEIGHBORHOOD RALLY we are having Saturday August 17th. We want to show people in our neighborhood we are working as one large unit made up of many individuals. The rally will take place at our neighborhood park. It will have food, music and a large banner with our neighborhood organization's name on it. The police will be there to show the children in our neighborhood the positive influence that the police have. This rally was something that Officer Schriever suggested and he has played a large help in planning and organizing it.

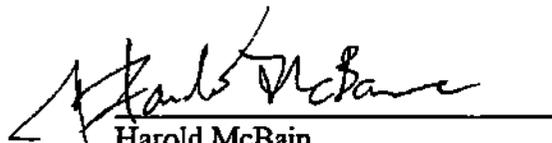
Most importantly he has given us hope and the resources to stand up for decency and fight back against crime. We are so thankful for the help, advice and support that Officer Schriever has given us. He has helped our neighborhood be pro-active and we will always be grateful to him.

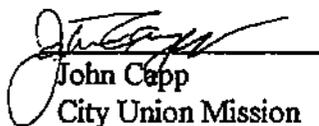
Sincerely yours,


Jo Ann Mendenhall
A. Zahner Co.
Paseo West Association Secretary


Gary Thomas
The Together Center/1st Christian Church
Paseo West Association President


Tuscon Redd
Omega Realty


Harold McBain
Harolds Dairy Supreme


John Capp
City Union Mission


Craig Davis
Universal Color



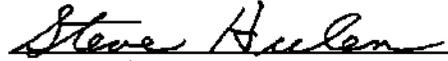
Ray Robinson
M.J. Harden



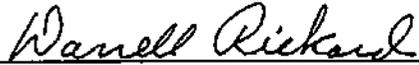
Ben Palmentere
Palmentere Brothers



Patrick E. Scanlon
Fogel-Anderson Construction Co.



Steve Hulen
Iron Workers Local #10



Darrell Rickard
Covenant Baptist Church



Francis Stevens
Horsepower Control



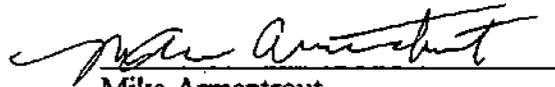
Gary Cortes
Hoffman Cortes



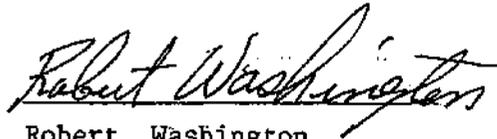
Ed Deml
Ed's Custom Machine Service Inc.



Ed Smith Jr.
Gates City Glass



Mike Armentrout
SMS Properties



Robert Washington
Resident

**All of the children in the community

KANSAS CITY, MISSOURI, POLICE DEPARTMENT INTERDEPARTMENT COMMUNICATION

DATE August 4, 1996

TO: Sgt. Rebecca Fleming, 120 Sector, Watch II, Central Patrol Division

FROM: P.O. James Schriever #3385, Watch II, Central Patrol Division

SUBJECT: Update on Sector Project at 9th & Harrison

A great deal of effort was placed on the abandoned houses/building in the project area with outstanding success. The following is an update on the targeted locations:

1205/1207 E. Admiral	- Currently being demolished
1311 E. Admiral	- Currently being demolished
1317 E. Admiral	- Currently being demolished
730 S. Lydia	- Appeals Case was won, building to be demolished
1001 Forest	- Land leased and being turned into a car wash
1024 Forest	- On the list to be demolished
1026 Forest	- On the list to be demolished
1101 Tracy	- Inspected by Dangerous Building. Case file being worked up. Owner to demolish or refurbish

A "Drug Free Zone" sign was approved by Paseo West Neighborhood and to date, over 100 signs have been purchased. The signs identify members of Paseo West and advise Subjects against trespassing, loitering, drug and prostitution activity as well as working with the police. The signs were developed by the 120 Sector and Paseo West.

A "Take Back The Park" program is being organized for 8-17-96 at 9th & Harrison. An "Ident-A-Kid" program and a "Picture with Police" booth will be set up.

The "Ident-A-Kid" Program serves to identify children in case of an accident or emergency, or abduction. The "Picture with Police" project will allow children to have their pictures taken next to a police vehicle. (Further information on the entire program to be presented in the near future.)

U.S. Immigration and I have targeted the Cubans involved in the drug activity in our target area. To date, two Cuban drug dealers have been deported with cases being built on approximately 10 others. A "Sweep" with the K.C.P.D and Immigration is being proposed for a date in August pending deportation orders on those targeted.

The wooded areas at 11th & Lydia, as well as, the wooded area at 10th & Forest have been leveled and trees removed. These areas have been used for illegal activity and growing marijuana.

Proactive Assignments - The two-person proactive car has been very productive in our project, and would request the following dates to be approved:

- August 6
- August 16
- August 21
- August 25
- August 29

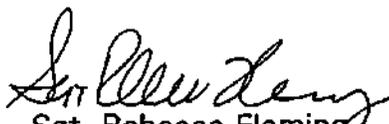
Media Attention - Channel 9 and Channel 41 have done news "clips" on the Police/Paseo West efforts to clean up the neighborhood. These have brought positive attention to our effort.

Finally, all citizens in the area express their appreciation towards our police efforts and have noticed a tremendous drop in crime. For the month of June, 918 E. 9th dropped from #2 to #5 in Central Patrol's Top Ten Calls for Service Area. All other targeted locations have dropped out of the Top 10 and our goal is to have 918 E. 9th out of the Top 10 during the month of August.

Respectfully submitted,
S/S P.O. James Schriever #3385
P.O. James Schriever #3385
Central Patrol Division
Watch II

Capt. Watkins:

We have experienced notable positive results with the Sector Project at 9th and Harrison. In part, our success must be credited to the Paseo West Community and their involvement. We have had positive media coverage regarding our efforts as well. Attached you will find P.O. Schriever's memorandum outlining the agenda for the August Combat plans for 9th and Harrison relevant to Drug Awareness. These issues are being closely planned with Kristin Rosselli of COMBAT. Any media related contacts will, of course, be handled through the Media Liaison Office.


Sgt. Rebecca Fleming

**PASEO WEST
ASSOCIATION**

ZERO

**TOLERANCE AREA
WE WILL CALL THE
POLICE**

- NO loitering**
- NO trespassing**
- NO alcohol consumed**
- NO sleeping on sidewalk**
- NO drugs**
- NO prostitution**



PRESS RELEASE

FLOYD O. BARTCH Chief of Police

KC/MO

POLICE AND RESIDENTS ARE CELEBRATING THEIR SUCCESS IN COMBATING ILLEGAL DRUG ACTIVITY WITH A "TAKE BACK THE NEIGHBORHOOD" EVENT. THE PROGRAM WILL BE HELD ON AUGUST 17, 10 A.M.- 2 P.M., IN THE PARK AT 9TH AND HARRISON. SPONSORED BY THE KANSAS CITY, MISSOURI POLICE DEPARTMENT, THE PASEO WEST COMMUNITY COALITION, AND "COMBAT", THE CELEBRATION WILL INCLUDE VARIOUS DEMONSTRATIONS FROM THE KCPD HELICOPTER, K-9 AND BICYCLE UNITS. PLANS ARE BEING FINALIZED FOR ADDITIONAL ACTIVITIES INCLUDING IDENTIFICATION, PHOTOGRAPH AND AUTOGRAPH BOOTHS. THE EVENT NOT ONLY DEMONSTRATES HOW PARTNERSHIPS BETWEEN POLICE AND THE COMMUNITY CAN SUCCESSFULLY REDUCE ILLEGAL DRUG, PROSTITUTION, AND OTHER CRIMINAL ACTIVITY BUT ALSO RECOGNIZES AUGUST AS DRUG AWARENESS MONTH.



Headquarters Building
1125 Locust Street
Kansas City, Missouri 64106
(816) 234-5000

Floyd O. Bartch
Chief of Police

*** * * * *** **INFORMATION BULLETIN** *** * * * ***

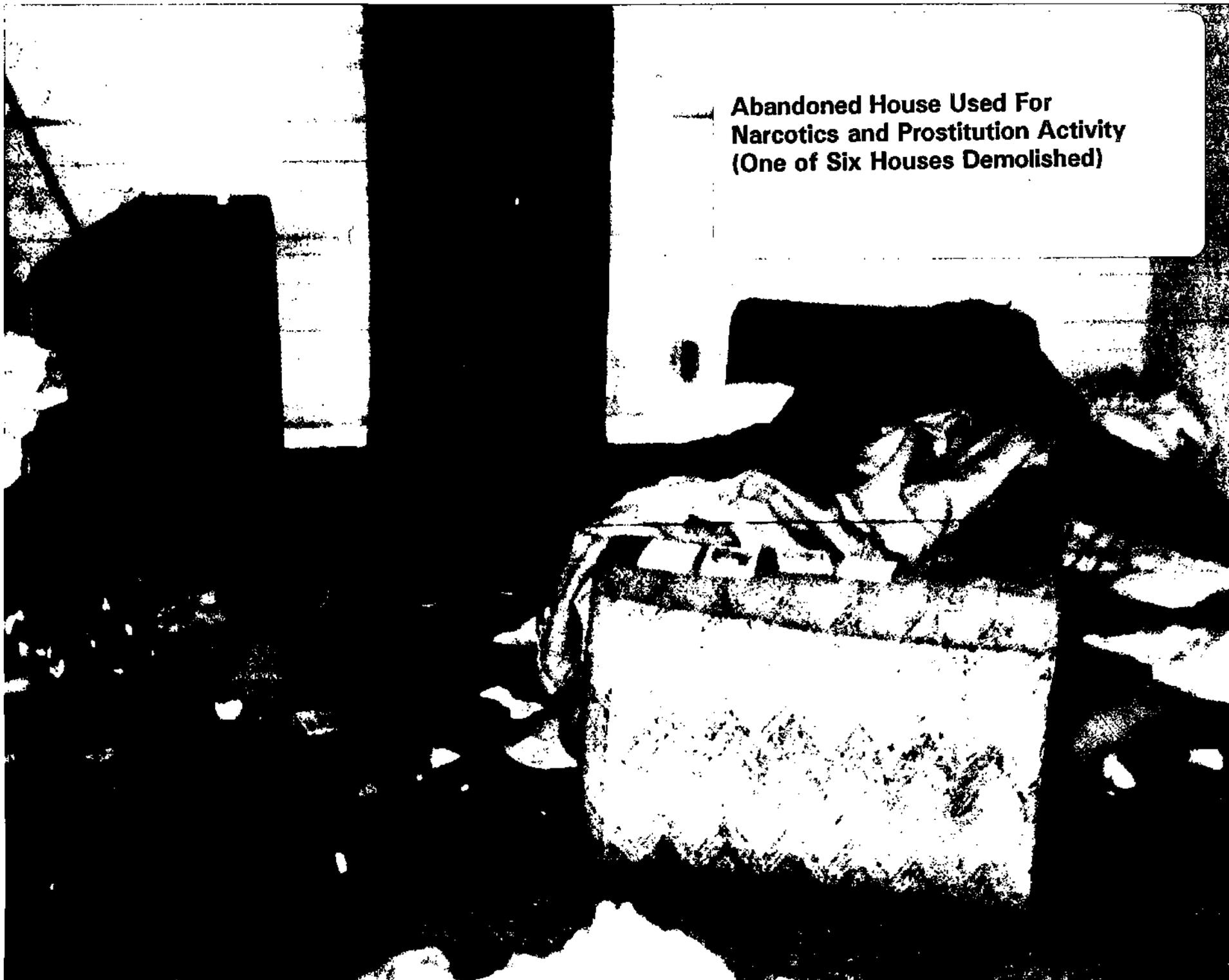
TO: All businesses, residents and citizens in the vicinity of 9th and Harrison

Recently an increase in thefts from automobiles have occurred in the Paseo West areas. To assist the police and prevent yourself from being a victim, we asked that you adhere to the following suggestions:

1. **Keep your vehicle locked at all times.**
2. **Do not leave articles of value within your vehicle. Items that are in plain view are tempting to would be thieves.**
3. **Items that must be left in the vehicle should be secured and locked in the trunk of the vehicle. If possible, you should be aware of who is around you when placing these items in the trunk.**
4. **Never leave your vehicle unattended with the engine running and/or with the keys in it. This would apply to vehicles parked on the street or in a private parking lot.**
5. **If possible, use some type of security device on your vehicle i.e., alarm, steering wheel locking device. This deters theft of autos due to the time it takes to disengage them.**

Together as a team, we will make the neighborhood a safer and more enjoyable place. If you have any questions or comments, feel free to contact Officer Schreiber or Sgt. Fleming at the Central Patrol Division, 234-5510.

**Abandoned House Used For
Narcotics and Prostitution Activity
(One of Six Houses Demolished)**



**Party Unconscious After
Smoking "Crack" Cocaine**

